Karen Wang

Senior UX Designer | Accessibility Specialist

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Experience

UX Accessibility Designer | Google via Bayone Solutions   Oct 2025 - Present

- Designs for **Android accessibility** specializing in motor and dexterity **assistive technology** serving 1.5M+ users worldwide with varied physical disabilities
- Close partners with Product and Engineers to develop features for **Voice Access,** a critical tool for hands-free, mobile experiences integrated with adaptive UI controls and **agentic AI** including Gemini

Senior UX Designer | BOLD   Oct 2022 – Oct 2025

- Built end-to-end **B2C** resume creation tools with AI writing capabilities from concept to development
- Was chosen to lead mobile web design projects that improved usability for 30%+ of worldwide users measured through rigorous A/B testing
- Made high impact to users and internal partners ensuring strong cross-functional collaboration, establishing **patent innovations** that generated $1.5M annual revenue and 5% increase in customer acquisitions

Lead UX Designer | Herbalife Nutrition   Sept 2019 – Sept 2022

- Selected to lead UX design for **B2C** mobile application, **B2B** content management system and point-of-sale platform used by thousands of users worldwide
- Pioneered mobile-first design methodology that improved key performance indicators, user satisfaction scores, and adoption rates across subsequent product releases
- Ensured full compliance with **WCAG accessibility standards** and international regulatory requirements for business-critical receipting tool

Design Patents

Mobile Navigation Header   Dec 31, 2024
2400074USD1

Collapsible Side Panel   Feb 12, 2024
2400038USD1

ResumeNow Navigation - Additional Sections   Jan 29, 2024
2300035USD1

Education

Rhode Island School of Design (RISD)   Sept 2006 - June 2010
Bachelor of Fine Arts, Interior Architecture

UX, Creative & Interpersonal Skills

User Experience Design (UX), User Interface Design (UI), Interaction Design Accessibility Design, Design System Management, Product Strategy, Project Management, Cross-functional collaboration, Communication, Visual Design, UX Research, Usability Testing, Wireframes, Prototyping, Figma, Jira, Confluence, UserZoom, User Testing